

OPERATING INSTRUCTIONS

Model No. **CF-73 Series**



TOUGHBOOK

XP

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[Additional Manual]

Reference Manual

This manual can be accessed on your computer. Refer to page 19 on how to access the Reference Manual.

Customer's Record

Model No. *	Dealer's Name
Serial No.	
or	
Code No.	Dealer's Address
Date of Purchase	

* For the Model No., insert the 12 digit number (for example, CF-73NCQTSKM) located on the bottom of the computer.

Introduction

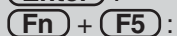
Thank you for purchasing the Panasonic computer. Read the operating instructions thoroughly for proper operation of your new computer.

Illustrations and Terminology in this Manual

NOTE:

CAUTION:

 :

 :

[start] - [Run] :

 :

 Reference Manual :

NOTE provides a useful fact or helpful information.

CAUTION indicates a condition that may result in minor or moderate injury.

This illustration means to press the [Enter] key.

This illustration means to press and hold the [Fn] key, then press the [F5] key.

This illustration means to click [start], then to click [Run]. For some applications, you may need to double-click.

Where to go for referred information.

This illustration means to refer to the Reference Manual, which is available on your computer.

Refer to page 19 on how to access this manual.

- Some of the illustrations in this manual may differ slightly in shape from the actual items in order to make the explanation easier to understand.
- In this manual, "Microsoft® Windows® XP Professional" is indicated as "Windows" or "Windows XP".
- If the user has logged on without the administrator authority, some functions may not be executable, and some screens may not be displayed as shown in this manual. If this happens, log on with the administrator authority to enable these functions.
- This manual covers two types of models, as distinguished by the type of LCD screen (models with touchscreen and models without touchscreen).
- Confirm the latest information on optional products in catalogs, etc.
- In this manual, "B's Recorder GOLD5" is indicated as "B's Recorder".
- Circular media such as DVD-ROM and CD-ROM are described as "discs".
- The "CD/DVD drive" is a description about the following drives.
DVD-ROM & CD-R/RW drive, DVD MULTI drive

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Read Me First

For U.S.A.

Federal Communications Commission Radio Frequency Interference Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the Panasonic Service Center or an experienced radio/TV technician for help.

Warning

To assure continued compliance, use only shielded interface cables when connecting to a computer or peripheral. Also, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC RF Exposure Warning:

- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
 - This equipment has been approved for portable operation, and unless otherwise advised in separate supplemental instructions for individual wireless transmitter(s), requires minimum 1.5 cm spacing be provided between antenna(s) and all person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation.
 - This equipment may use multiple installed transmitters, which may be capable of simultaneous transmission.
 - This equipment is provided with PC Card slot that could be used with wireless transmitters, which will be specifically recommended when they become available.
- Other third-party wireless transmitters have not been RF exposure evaluated for use with this computer and may not comply with FCC RF exposure requirements.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: Matsushita Electric Corporation of America
One Panasonic Way
Secaucus, NJ 07094
Tel No: 1-800-LAPTOP-5 (1-800-527-8675)

FCC Regulation Notice for modem

This equipment contains a FCC approved modem.

Manufacturer of modem: PC TEL Inc.
Model No. PCT2304WT

Tested To Comply With FCC Standards FOR HOME OR OFFICE USE

1. This equipment complies with CFR47 Part 68 rules. On the computer is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If required, this information must be provided to the telephone company.
2. An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.
3. The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all area, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.
4. If your telephone equipment cause harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
5. The telephone company may take changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
6. If trouble is experienced with this equipment, for repair or warranty information, please contact Matsushita Electric Corporation of America at DIAL TOLL FREE 1-800-LAP-TOP5 (1-800-527-8675). If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
7. There are no user serviceable parts contained in this equipment.
8. This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.
9. The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entry, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax software, you should refer to the manual of the Fax software being used.

Read Me First

10. According to the FCC's electrical safety advisory, we recommend that you may install an AC surge arrester in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

“Caution: To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord.”

“ATTENTION: Pour réduire le risque d'incendie, utiliser uniquement des conducteurs de télécommunications 26 AWG ou de section supérieure.”

Notice for the products using LCD

This product uses one or more fluorescent lamps containing a small amount of mercury. It also contains lead in some components. Disposal of these materials may be regulated in your community due to environmental considerations. For disposal or recycling information please contact your local authorities, or the Electronics Industries Alliance: <<http://www.eiae.org/>>

For Canada

Industry Canada (IC) Notice for modem

This equipment contains an Industry Canada approved modem unit. The Industry Canada label is affixed on the modem unit.

EQUIPMENT ATTACHMENT LIMITATIONS

“NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas. Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.”

“NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.”

REN: See bottom of the computer

RESTRICTIONS CONCERNANT LE RACCORDEMENT DE MATÉRIEL

“AVIS: L'étiquette d'Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assume toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L'entreprise de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales. Avertissement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas.”

“AVIS: L'indice d'équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.”

IES: Voir sous le fond de l'ordinateur

Industry Canada

This product complies with RSS210 Industry Canada.

Operation is subject to the following two conditions;

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

For Europe



Declaration of Conformity (DoC)

“Hereby, we and Panasonic Service Europe GmbH (PSE), declares that this Personal Computer is in compliance with the essential requirements and other relevant provisions of the Directive 1999/5/EC.”

Hint:

If you want to get a copy of the original DoC of our products which relates to the R&TTE, please contact to our web address: <http://doc.panasonic-tc.de>

Network connection.

The terminal equipment is intended for connection to the following public network;

In all the countries of European Economical Area;

- Public Switched Telephony Networks

Technical Features.

The terminal equipment includes the following features;

- DTMF dialing
- Maximum bitrate receiving mode: 56 kbits/s
- Maximum bitrate sending mode: 33.6 kbits/s

This product is designed to interwork with the Public Switched Telecommunication Networks in UK, Ireland, Netherlands, Sweden, Denmark, Finland, Switzerland, Luxembourg, Belgium, France, Germany, Spain, Portugal, Iceland, Greece, Italy, Norway and Austria.

Compliance Notice - CE Mark

This equipment is in conformance with the requirements of the European Council Directive listed below:

73/23/EEC Low Voltage Directive with amendment 93/68/EEC

89/336/EEC EMC Directive with amendments 92/31/EEC and 93/68/EEC

1999/5/EC

Read Me First

Important Safety Instructions / Importantes Mesures De Sécurité

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

Certaines mesures de sécurité doivent être prises pendant l'utilisation de matériel téléphonique afin de réduire les risques d'incendie, de choc électrique et de blessures. En voici quelquesunes:

1. Ne pas utiliser l'appareil près de l'eau, p.ex., près d'une baignoire, d'un lavabo, d'un évier de cuisine, d'un bac à laver, dans un sous-sol humide ou près d'une piscine.
2. Éviter d'utiliser le téléphone (sauf s'il s'agit d'un appareil sans fil) pendant un orage électrique. Ceci peut présenter un risque de choc électrique causé par la foudre.
3. Ne pas utiliser l'appareil téléphonique pour signaler une fuite de gaz s'il est situé près de la fuite.
4. Utiliser seulement le cordon d'alimentation et le type de piles indiqués dans ce manuel. Ne pas jeter les piles dans le feu: elles peuvent exploser. Se conformer aux règlements pertinents quant à l'élimination des piles.

CONSERVER CES INSTRUCTIONS

Information to the User

This product and your Health

This product, like other radio devices, emits radio frequency electromagnetic energy. The level of energy emitted by this product however is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.

Because this product operates within the guidelines found in radio frequency safety standards and recommendations, we believe this product is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situations or environments, the use of this product may be restricted by the proprietor of the building or responsible representatives of the organization. These situations may for example include:

- Using this product on board of airplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organization or environment (e.g. airports), you are encouraged to ask for authorization to use this product prior to turning on the product.

Regulatory Information

We are not responsible for any radio or television interference caused by unauthorized modification of this product. The correction of interference caused by such unauthorized modification will be the responsibility of the user. We and its authorized resellers or distributors are not liable for damage or violation of government regulations that may arise from failing to comply with these guidelines.

Lithium Battery

Lithium Battery!

This computer contains a lithium battery to enable the date, time, and other data to be stored. The battery should only be exchanged by authorized service personnel.

Warning! A risk of explosion from incorrect installation or mis-application may possibly occur.

Pile au lithium!

Le micro-ordinateur renferme une pile au lithium qui permet de sauvegarder certaines données, notamment la date et l'heure. La pile ne doit être remplacée que par un technicien qualifié. Danger ! Risque d'explosion en cas de non respect de cette mise en garde!

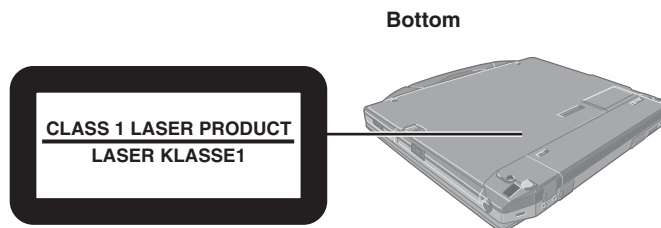
CD Drive Caution

CAUTION!

THIS PRODUCT UTILIZES A LASER.
USE OF CONTROLS, ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED HEREIN MAY RESULT IN HAZARDOUS RADIATION EXPOSURE. DO NOT OPEN COVERS AND DO NOT REPAIR YOURSELF. REFER SERVICING TO QUALIFIED PERSONNEL

AVERTISSEMENT!

CET APPAREIL UTILISE UN LASER.
L'UTILISATION DE COMMANDES OU DE RÉGLAGES OU L'EXÉCUTION DE PROCÉDURES AUTRES QUE CELLES SPÉCIFIÉES ICI PEUVENT PROVOQUER UNE EXPOSITION À DES RADIATIONS DANGEREUSES.
NE PAS OUVRIR LES COUVERCLES NI ESSAYER DE RÉPARER SOI-MÊME.
CONFIER TOUT TRAVAIL D'ENTRETIEN À UN PERSONNEL QUALIFIÉ.



Laser safety information is appropriate only when drive with laser is installed.

Les mesures de sécurité relatives au laser ne s'appliquent que lors de l'installation d'une unité avec laser.

Precautions

This computer has been designed so as to minimize shock to the LCD and hard disk drive, the leakage of liquid (e.g., water) on to the keyboard, etc., but no warranty is provided against such trouble. Therefore, as a precision instrument, be extremely careful in the handling.

Before putting the computer away, be sure to wipe off any moisture.

● Usage

Avoid Extreme Heat and Cold

Do not store or use the computer in locations exposed to heat, direct sunlight, or extreme cold. Avoid moving the computer between locations with large temperature difference.

Operation: 5 °C to 35 °C {41 °F to 95 °F}

Storage: -20 °C to 60 °C {-4 °F to 140 °F}



Avoid Direct Sunlight on the LCD Panel

The LCD panel should not be exposed to direct sunlight or ultraviolet light.



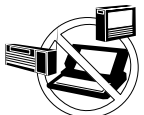
Avoid Humidity, Liquids and Dust

Do not store or use the computer in locations exposed to high humidity, liquids (including rain) or dust.



Prevent Shock

Avoid subjecting the computer to severe vibrations or impact. Do not place the computer inside a car trunk.



Avoid Radio Frequency Interference

Do not place the computer near a television or radio receiver.



Avoiding low-temperature burns

Avoid more than casual contact with any heat producing area of the notebook computer, AC adaptor, and any option or accessory you use with it. Even low heat, if warmer than body temperature, can cause a burn, if the skin is exposed to the heat source for a long enough period of time.



Do not touch the computer and cable when it starts thundering.



Keep SD memory cards and MultiMedia Cards (both sold separately) away from infants and small children.

Accidental swallowing will result in bodily injury. In the event of accidental swallowing, see a doctor immediately.

● Handling



Avoid Magnetic Fields

Keep the computer away from magnets. Data stored on the hard disk may be lost.



Avoid Stacking

Do not place heavy objects on top of the computer.



Keep Small Objects Away

Do not insert paper clips or other small objects into the computer.



Do Not Disassemble the Computer

Do not attempt to disassemble your computer.



Avoid Excessive Force on the Display

Do not apply excessive downward force on the display when it is completely opened, especially when plugs and/or cables are connected to the rear of the computer.

Read Me First

Precautions (Battery Pack)

- Care should be exercised with regard to the following in order to avoid the possibility of overheating, fire or damage.



Avoid Heat

Do not throw the battery pack into a fire or expose it to excessive heat.



Keep Articles Away

Do not place the battery pack together with articles such as necklaces or hairpins when carrying or storing.



Do Not Disassemble

Do not insert sharp objects into the battery pack, expose it to bumps or shocks, deform, disassemble, or modify it.



Do Not Short

Do not short the positive (+) and negative (-) contacts.



Avoid Extreme Heat, Cold and Direct Sunlight

Do not charge, use or leave the battery pack for extended periods where it will be exposed to direct sunlight, in a hot place (in a car on a sunny day, for example), or in a cold place.



Do Not Use With Any Other Computer

The battery pack is rechargeable and was intended for the specified computer. Do not use it with a computer other than the one for which it was designed.



Do Not Put into a Microwave

Do not put the battery pack into a microwave oven or a pressurized chamber.



Stop Using

Should the battery emit an abnormal odor, become hot to the touch, become discolored, change shape, or become in any way different from normal, remove it from the computer and stop using it.

- Do not touch the terminals on the battery pack. The battery pack may no longer function properly if the contacts are dirty or damaged.
- Do not expose the battery pack to water, or allow it to become wet.

- If the battery pack will not be used for a long period of time (a month or more), charge or discharge (use) the battery pack until the remaining battery level becomes 30% to 40% and store it in a cool, dry place.
- This computer prevents overcharging of the battery by recharging only when the remaining power is less than approx. 95% of capacity.
- The battery pack is not charged when the computer is first purchased. Be sure to charge it before using it for the first time. When the AC adaptor is connected to the computer, charging begins automatically.
- Should the battery leak and the fluid get into your eyes, do not rub your eyes. Immediately flush your eyes with clear water and see a doctor for medical treatment as soon as possible.

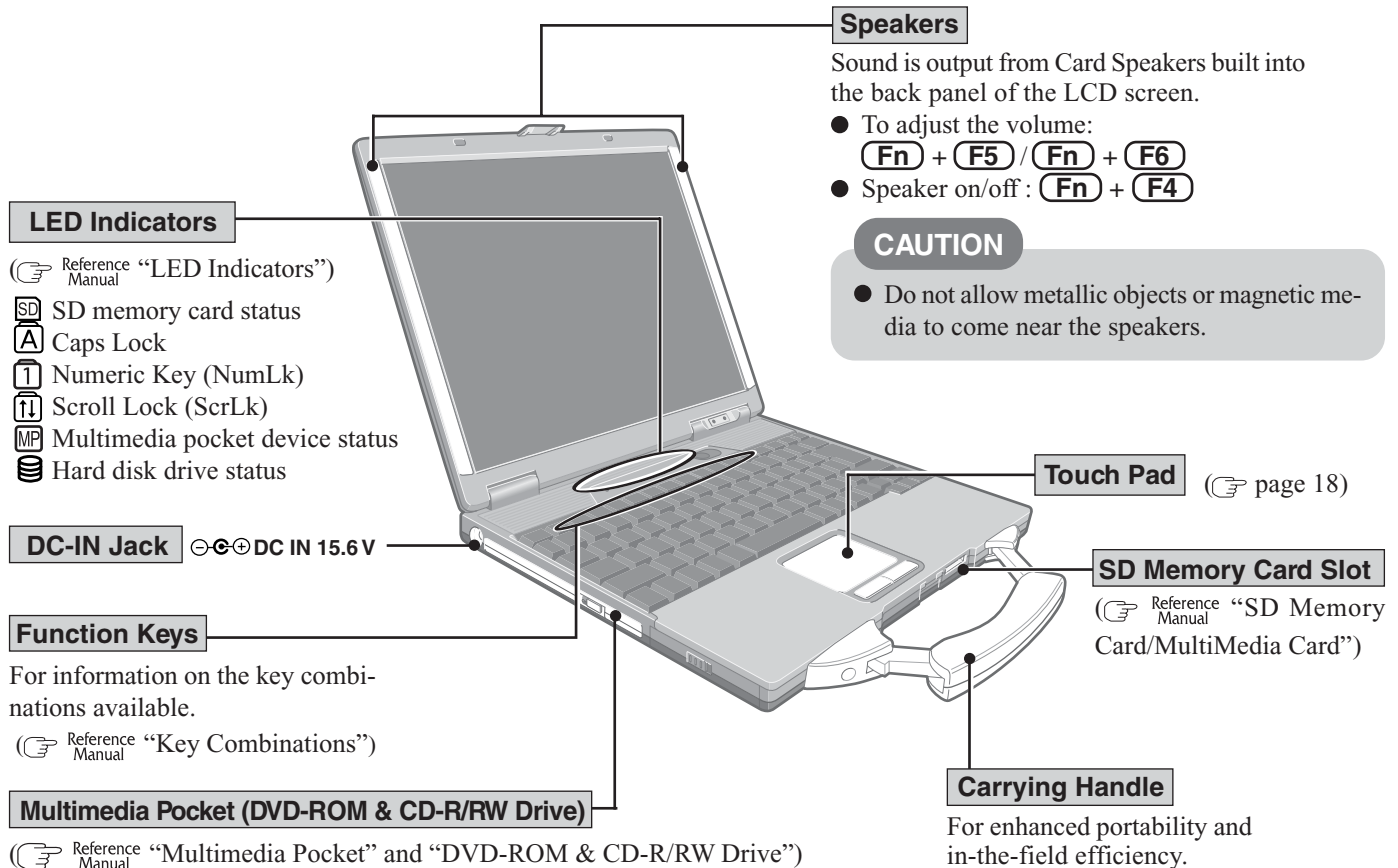
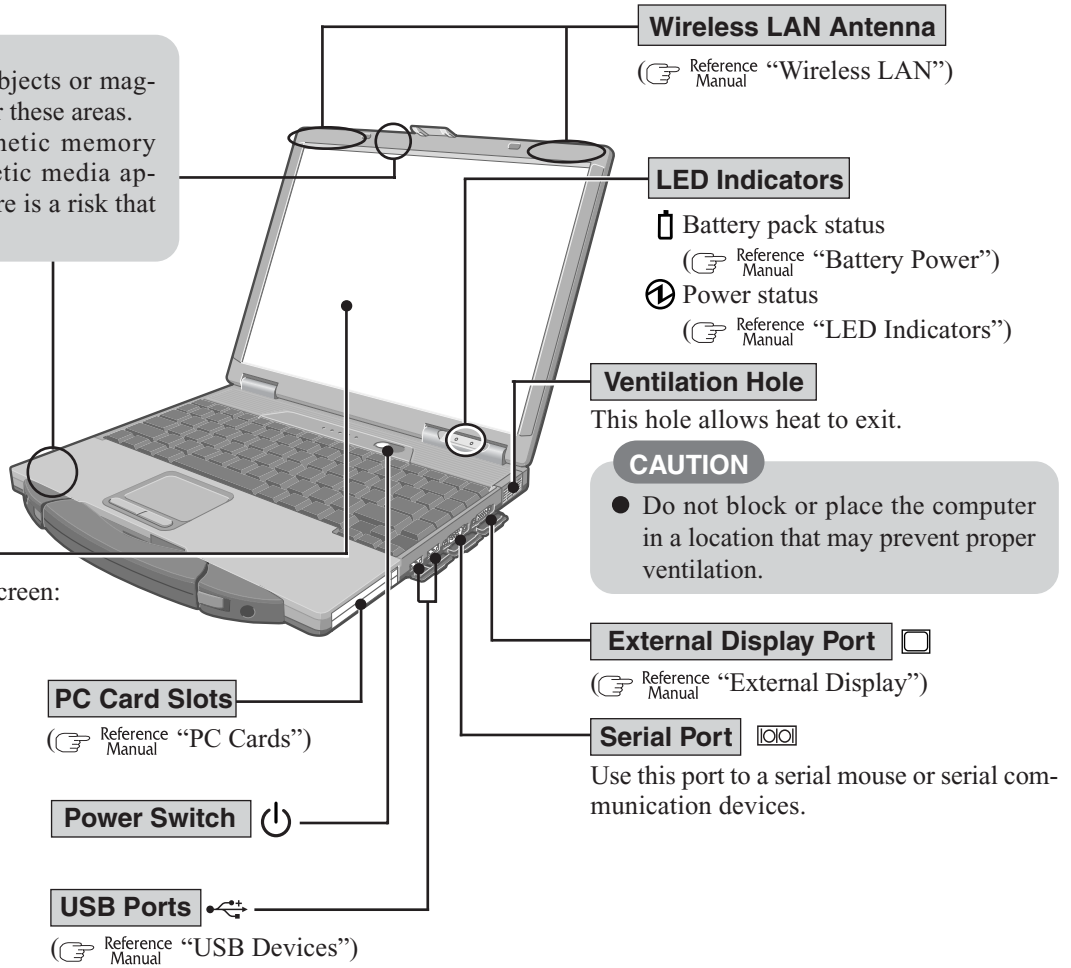
NOTE

- The battery pack may become warm during recharging or normal use. This is completely normal.
- Recharging will not commence outside of the allowable temperature range (0 °C to 50 °C {32 °F to 131 °F}). (☞ Reference Manual “Battery Power”) Once the allowable range requirement is satisfied, charging begins automatically. Note that the recharging time varies based on the usage conditions. (Recharging takes longer than usual when the temperature is 10 °C {50 °F} or less.)
- If the temperature is low, the operating time is shortened. Only use the computer within the allowable temperature range.
- This computer has a high temperature mode function that prevents the degradation of the battery in high temperature environments. (☞ Reference Manual “Battery Power”) A level corresponding to a 100% charge for high temperature mode is approximately equivalent to an 80% charge level for normal temperature mode.
- The battery pack is a consumable item. If the amount of time the computer can be run off a particular battery pack becomes dramatically shorter and repeated recharging does not restore its performance, the battery pack should be replaced with a new one.
- When transporting a spare battery inside a package, briefcase, etc., it is recommended that it be placed in a plastic bag so that its contacts are protected.
- Always power off the computer when it is not in use. Leaving the computer on when the AC adaptor is not connected will exhaust the remaining battery capacity.

Names and Functions of Parts


CAUTION

- Do not allow metallic objects or magnetic media to come near these areas.
- If floppy disks, magnetic memory cards, or other magnetic media approach these areas, there is a risk that data will be destroyed.



Names and Functions of Parts

Modem   Reference Manual "Modem"


I/O Box Connector EXT.
For connecting printer, external mouse, keyboard, etc., through the I/O box (optional).
 Reference Manual "Port Replicator/I/O Box"


Ventilation Hole
This hole allows heat to exit.

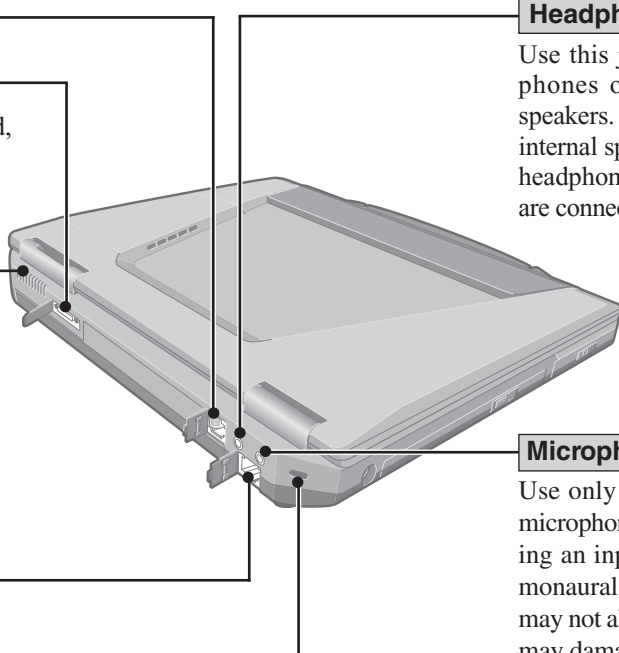
CAUTION
● Do not block or place the computer in a location that may prevent proper ventilation.

LAN   Reference Manual "LAN"

Security Lock LOCK
A Kensington cable can be connected.
For more information, read the manual that comes with cable.


Headphone Jack 
Use this jack to connect headphones or amplifier-equipped speakers. Audio output from the internal speaker is disabled when headphones or external speakers are connected.

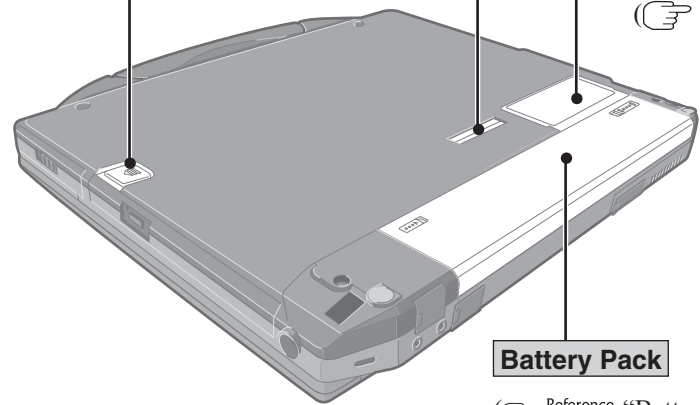
Microphone Jack 
Use only a monaural condenser microphone (miniature jack). Using an input source other than a monaural condenser microphone may not allow audio to be input or may damage the equipment.



MP Release Button
 Reference Manual "Multimedia Pocket"


Expansion Bus Connector
 Reference Manual "Port Replicator/I/O Box"

RAM Module Slot
 Reference Manual "RAM Module"



Battery Pack
 Reference Manual "Battery Power"

CAUTION
● Do not cover the computer with a thick cloth, such as a blanket.



A lithium ion battery that is recyclable powers the product you have purchased. Please call 1-800-8-BATTERY for information on how to recycle this battery.

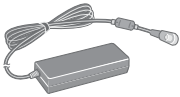

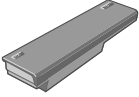


L'appareil que vous vous êtes procuré est alimenté par une batterie au lithium-ion. Pour des renseignements sur le recyclage de la batterie, veuillez composer le 1-800-8-BATTERY.

First-time Operation

Read the steps below to help you learn what parts are included, and to gain an understanding of some basic computer-related operations.



1 Confirm the inclusion of all parts.

Make sure the parts shown in the figure have been supplied. If any of these items are missing or is not working properly, contact Panasonic Technical Support.

AC Adaptor 1  Model No: CF-AA1653A	AC Cord 1 	Battery Pack 1  Model No: CF-VZSU26U
Modem Telephone Cable 1 	Product Recovery DVD-ROM 	
Operating Instructions (This book)*1 ... 1		Windows® Book 1

Getting Started

<Only for models with touchscreen>

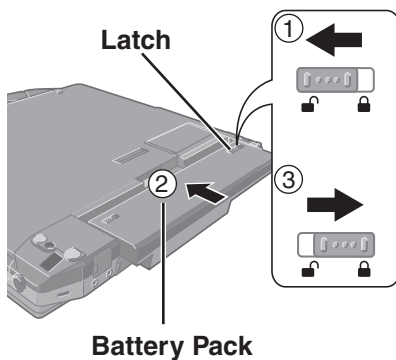
Soft Cloth 1 	Stylus 1  <small>Reference Manual "Touchscreen"</small>
--	---

*1 If additional instructions are included with the computer, be sure to read them. It may be necessary to perform additional operations during the following procedures.

2 Read the LIMITED USE LICENSE AGREEMENT. (☞ page 32)

Be sure to read the LIMITED USE LICENSE AGREEMENT before breaking the seal on the computer's packaging.

3 Turn the computer over and insert the battery pack.

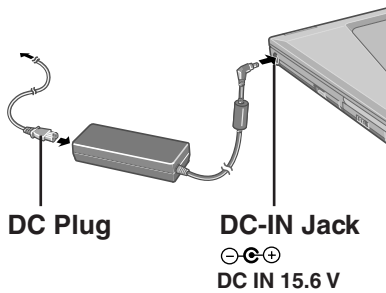


- ① Slide the right-side latch to the unlock position (🔓).
- ② Make sure the battery pack is facing the correct direction, slide it in the direction of the arrow.
- ③ Slide the right-side latch to the lock position (🔒), and then check to ensure that the battery pack is held firmly.
(Left latch is locked automatically.)

CAUTION

- Confirm that the latch is properly locked. If it is not, the battery pack may fall out while you are carrying around the computer.
- Do not touch the terminals on the battery pack and the computer. The battery pack may no longer function properly if the contacts are dirty or damaged. Also, the computer may not operate properly.
- Before using the battery pack, carefully read "Precautions (Battery Pack)" (☞ page 8).

First-time Operation



4 Connect your computer to a power outlet.

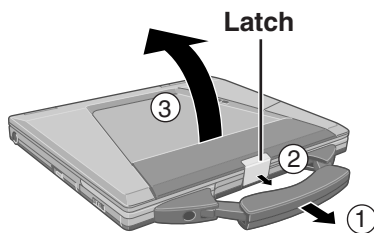
The battery pack will be charged automatically.
Charging Time: Approx. 3 hours
(Varies depending on the usage conditions.)

CAUTION

- Be sure the AC adaptor is connected until completing the first-time use operation.
- When using the computer for the first time, do not connect any peripheral device except the battery pack and AC adaptor to the computer.

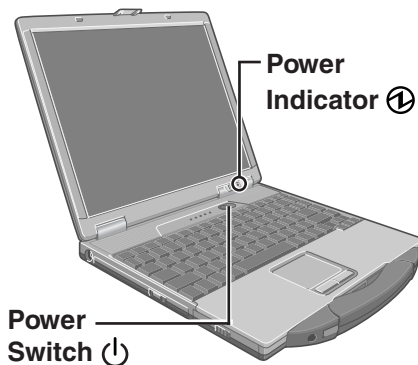
Handling the AC adaptor

- Do not twist or pull the AC power cord forcefully. Doing so may damage the connections.
- Use only the specified AC adaptor with your computer. Using an AC adaptor other than the one supplied might damage the battery and/or the computer.
- When the DC plug is not connected to the computer, disconnect the AC cord from your AC wall outlet.
- Problems such as sudden voltage drops may arise during periods of thunder and lightning. Since this could adversely affect your computer, an uninterruptible power source (UPS) is highly recommended unless running from the battery pack alone.



5 Open the display.

- ① Pull the carrying handle forward.
- ② Lift up the latch.
- ③ Lift open the display.



6 Turn your computer on.

Press the power switch and hold it for approximately one second until the power indicator turns on before releasing it.

CAUTION

- Do not press the power switch and hold it for more than four seconds; this will cause the power to be turned off forcibly.
- Do not press the power switch repeatedly.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.

7 Setup Windows.

Moving the cursor (⏶) or clicking buttons can be performed with the touch pad (☞ page 18).

CAUTION

- Do not press any key or move the touch pad until [Windows XP Professional Setup] is displayed.
<Only for models with touchscreen>
- Do not use the touchscreen during the Windows setup.

- ① At [Welcome to the Windows XP Setup Wizard], select [Next].
- ② After reading the agreement, select [I accept this agreement] or [I don't accept this agreement], then select [Next].

NOTE

- If [I don't accept this agreement] is selected, the Windows setup will be aborted.

- ③ Select settings for your region, then select [Next].
- ④ Enter your name and organization and then select [Next].
- ⑤ Enter your computer name and administrator password and then select [Next].

CAUTION

- Remember this password! If the password is forgotten, Windows cannot be operated.

- ⑥ Enter the correct date, time and time zone, then select [Next].

NOTE

- It may take some time before the computer restarts and the screen of step ⑦ is displayed. Wait, and do not press any keys, or touch the touch pad, etc. If the keyboard or the touch pad etc. are operated, a message will appear indicating that there is no response on the screen, or some screens may appear white. In such cases, also wait until the next screen is displayed.


The computer will restart.

- ⑦ Enter your administrator password and select .


8 Create a new account.

- ① Select [start] - [Control Panel] - [User Accounts] - [Create a new account].
- ② Enter a name for the new account, then select [Next].
- ③ Select [Computer administrator], then select [Create Account].
- ④ <When you want to create a password for the new account>
Select the new account you have created and select [Create a password].
Follow the instructions on the screen to create a password.
- ⑤ Select [start] - [Turn Off Computer] - [Restart] to restart the computer.

CAUTION

- Remember this password! If the password is forgotten, Windows cannot be operated. You can create a password reset disk beforehand ( page 14).

NOTE

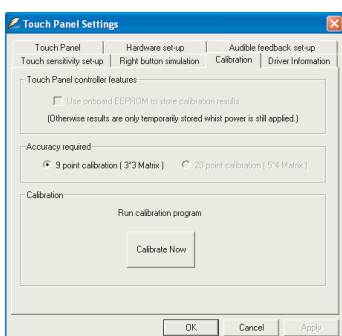
- **When creating a new user account:**
 - If you make mail settings, create password reset disks ( page 14), or conduct other related operations before creating the user account, you will be unable to use any previous mail history or settings.
 - When you create the first new account, you can only select [Computer administrator].
Once a “Computer Administrator” account has been created, you can create additional limited user accounts.
Note also that only the added user account will be displayed in the Welcome screen. The account for the administrator created during Windows setup will not be displayed.

9 <Only for models with touchscreen> Calibrate the touchscreen.

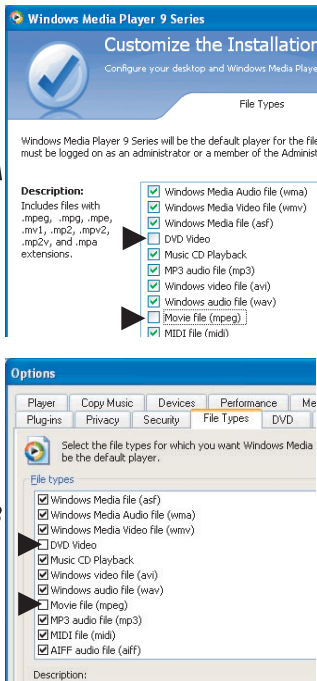
- ① Log on to Windows.
- ② Select [start] - [Control Panel] - [Other Control Panel Options] - [Touch Panel] - [Calibration] - [Calibrate Now].
- ③ Touch the nine “+” marks on the calibration screen with the stylus (included).
- ④ Select [Update].
- ⑤ Select [OK].

NOTE

- Calibrate the touchscreen for each account created.




First-time Operation



10 Start up Windows® Media Player.

Log on with the administrator authority, and select  on the desktop. After this, start up the application following the instructions on the screen.

- During this process, you will be required to agree to the license agreement.
 - If [I Decline] is selected or a window is closed without any decision being made in the license agreement, no icons on the desktop may be selected. In this case, restart the computer.
 - To have DVD video and MPEG files played back automatically on WinDVD, remove the check mark from [DVD Video] and [Movie file (mpeg)] on screen **A** or **B** on the left.
- A.** When starting up Windows® Media Player for the first time, one of the setting screens will be displayed.
- B.** After starting up Windows® Media Player, the screen will be displayed when [Tools] - [Options] - [File Types] is selected.
- After completing the settings, select  on the screen of the Windows® Media Player.

NOTE

- To improve the security of the computer, be sure to refer to “Security of the Computer” and “Windows Update”. (☞ page 22)
- If you use the wireless LAN, be sure to refer to the Reference Manual’s “Wireless LAN”.
- **About the Icon Enlarger**
 - If the characters or icons on the screen are too small and difficult to see, after completing step 10, select [start] - [All Programs] - [Panasonic] - [Icon Enlarger]. This will allow you to magnify the display of characters and icons on the screen. (☞ Reference Manual “Icon Enlarger”)
 - The [Icon Enlarger] can be set separately for each account.

This concludes the first-time use operation guidelines.

Information for Windows XP

- Depending on the Windows settings, installed applications, and drivers, menus and other displays may differ, or some functions (such as use of the password reset disk) may be inoperable. Check with your system administrator for details.
- You can select Classic view for the Control Panel or select the Classic Start menu. You can also change the way a user logs on or off. The procedure in this manual uses the method or view of the Windows XP default setting (not Classic view or Classic Start menu etc.).
- **Resetting the password**

Windows XP has a function to reset a forgotten password. To use this function, you need to create a password reset disk beforehand following the steps below.

 - 1 Connect the USB floppy disk drive (optional: CF-VFUD03) to your computer.
 - 2 Select [start] - [Control Panel] - [User Accounts].
 - 3 Select [Prevent a forgotten password] from the [Related Tasks] menu of the account you have logged on to and create a password reset disk following the on-screen instructions.

Store the password reset disk in a safe place.

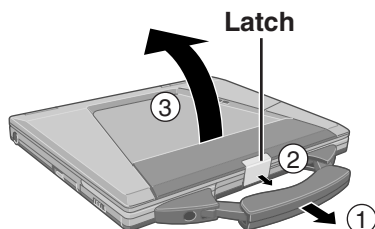
 - Only the logon password for each account can be reset. The password set in the Setup Utility cannot be reset.

Starting Up/Shutting Down

Starting Up

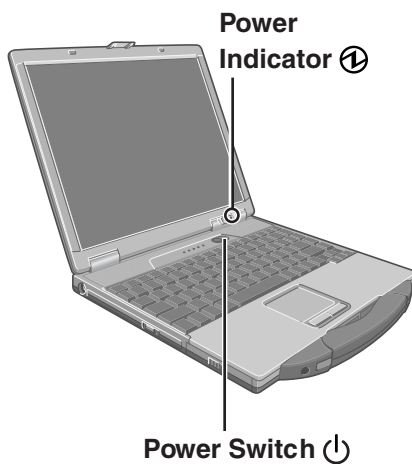
NOTE

- If the dummy card is inserted, remove it before starting up.



1 Open the display.


- ① Pull the carrying handle forward.
- ② Lift up the latch.
- ③ Lift open the display.



2 Turn your computer on.

Press the power switch and hold it for approximately one second until the power indicator turns on before releasing it.

CAUTION

- While booting, avoid the following until the hard disk drive indicator () has turned off.
 - Connecting or disconnecting the AC adaptor.
 - Touching the power switch.
 - Performing any keyboard, touch pad, touchscreen (only for models with touchscreen) or external mouse operations.
 - Closing the display.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.
- When the CPU temperature rises, the computer may not power on to prevent the CPU from overheating. Should this happen, allow the computer to cool down then switch the power on again.
If the computer still does not power on, contact Panasonic Technical Support.



NOTE

- You may encounter the following situations when the computer is turned on at very low temperatures. These functions are designed to prevent hard disk drive malfunctions that may occur at low temperatures.

Situation	Action
The computer turns on, and the message “Warming up the system (up to 30 minutes)” is displayed.	The computer is warming up before start up. Wait for the computer to start up (takes up to 30 minutes). However, the computer may fail to warm up and the message “Cannot warm up the system” will be displayed, and the computer will not start. If this happens, turn off the computer, leave it in an environment with a temperature of 5 °C {41 °F} or more for about an hour, and then try turning the power on once more.
<ul style="list-style-type: none">• The computer does not turn on.• The computer does not resume operation from standby mode. (The power indicator blinks quickly in green.)	Leave it in an environment with a temperature of 5 °C {41 °F} or more for about an hour, then try turning the power on once more.

Starting Up/Shutting Down

3 Log on to Windows.

After confirming that the hard disk drive indicator () has turned off, select the user and input the password, then select . Until the correct password is entered, the computer will not operate.


4 Select your application.

You are able to start working on your computer.

NOTE

- The power saving function is factory set, so if there is no input from a key, the touch pad, the touchscreen (only for models with touchscreen) or an external mouse (when one is connected) for a certain interval of time, the power to the LCD and hard disk may be turned off. The LCD will resume operation when the touch pad, the touchscreen (only for models with touchscreen) or an external mouse (when one is connected) is used or a key is pressed.

The power to the LCD may be turned off even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, do not press **(Space)** or **(Enter)** to attempt to resume from this condition as doing so may trigger a selection, but instead, press a key unrelated to the direct triggering of a selection, like **(Ctrl)**.

In addition, when the computer is left alone, it automatically enters the standby or hibernation mode ( Reference Manual “Standby/Hibernation Functions”). The computer will resume by pressing the power switch.

● If the screen on the left is displayed immediately after you turn on the power...

A password has been set to ensure the computer's security.

Enter your password*¹ and press **(Enter)**. ( Reference Manual “Security Measures”)

- When the correct password is input, the computer will start.
- When three incorrect password attempts or nothing is input for one minute, the computer will power off.

*¹ Supervisor Password or User Password set in the Setup Utility (not the Windows password).

Enter Password []

Shutting Down (power off your computer)

1 Save important data and close each application.

2 Select [start] - [Turn Off Computer].


3 Select [Turn Off].

Your computer will power off automatically.

● **Restarting your computer (without shutting down)**

Select [Restart].


● **To shut down using the keyboard;**

Press , **U**, and select [Turn Off] with **U**.

CAUTION

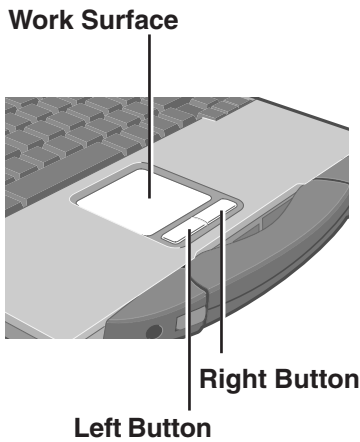
- Do not do the following during the shutdown/restart procedure.
 - Connecting or disconnecting the AC adaptor.
 - Touching the power switch.
 - Performing any keyboard, touch pad, touchscreen (only for models with touchscreen) or external mouse operations.
 - Closing the display.


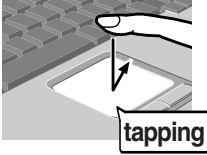
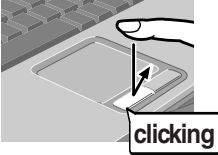
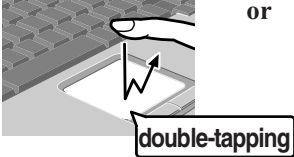
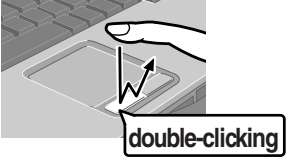

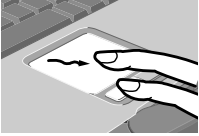
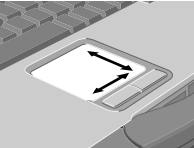
● **When you leave the computer or interrupt your work...**

If you use the “Standby” or “Hibernation” function, you can shut down the computer without closing programs and documents. Upon restarting your computer from either the standby or hibernation mode, you can immediately continue working in all programs, or documents that were open at the time the computer was placed into standby or hibernation mode. ( Reference Manual “Standby/Hibernation Functions”)

Touch Pad

Use the touch pad to move the cursor on the display and perform normal computer operations.



Function	Operation
Moving the Cursor	 <p>Move the tip of your finger lightly over the work surface.</p>
Tapping/Clicking	 <p>tapping</p> <p>or</p>  <p>clicking</p>
Double-Tapping/Double-Clicking	 <p>double-tapping</p> <p>or</p>  <p>double-clicking</p>
Dragging	 <p>or</p>  <p>Two quick taps, but on the second tap leaving your finger down (applying pressure) and moving it on the work surface.</p> <p>While holding down the button, moving your finger on the work surface.</p>
Scroll Scroll a document (The movements will differ depending on the application.)	

NOTE

- Refer to [Mouse Properties] for information on basic operations other than the above.
To display [Mouse Properties]:
Select [start] - [Control Panel] - [Printers and Other Hardware] - [Mouse].

Handling the Touch Pad

- By design the touch pad is to be used with a finger tip only. Do not place any object on the work surface or press down forcefully with sharp-pointed objects (e.g., nails) or hard objects that can leave marks (e.g., pencils and ball point pens).
- Try to avoid having any harmful substances such as oil, come in contact with the touch pad. The cursor may not work properly in such cases.
- **When the touch pad becomes dirty:**
Wipe to remove dirt by using a dry soft cloth such as gauze or a soft cloth first applied with detergent diluted with water and then thoroughly wrung.
Do not use benzene or thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available household cleaners and cosmetics, as they may contain components harmful to the surface.

Reference Manual / Important Tips

The Reference Manual and the Important Tips can be accessed on your computer. When a printer is connected, these manuals can also be printed.

● Reference Manual

The Reference Manual explains functions for you to make greater use of the computer, such as how to add peripheral devices, how the Setup Utility works, and other useful information. (Refer to the cover of this manual for a list of the main contents included.)

● How to access the Reference Manual

Select [Reference Manual] in [start].

● Important Tips

Important Tips provides information on how to maximize use of the battery pack, which is necessary for computing away from your home or office.

● How to access the Important Tips

Select  on the desktop.

Important Tips can also be accessed from [start] - [All Programs] - [Panasonic] - [On-Line Manuals] - [Important Tips].

When the Reference Manual or Important Tips is accessed for the first time, the License Agreement of the Acrobat Reader may be displayed. If it is displayed, after reading the agreement, select [Accept] to access the Reference Manual or Important Tips.

Refer to Acrobat Reader Help to use the Acrobat Reader.

NOTE

- Illustrations may be difficult to view depending on the magnification. If the illustration is too small, magnify the display.
- When the taskbar is hidden at the bottom portion of Acrobat Reader, set the maximum display window size.
- If a printer is connected, we recommend printing pages. The illustrations and display samples may not print with a high quality.

Useful Information

Usage Environment

● Environment

- Operation: Temperature: 5 °C to 35 °C {41 °F to 95 °F}
Humidity : 30% to 80% RH (No condensation)
- Storage: Temperature: -20 °C to 60 °C {-4 °F to 140 °F}
Humidity : 30% to 90% RH (No condensation)

● Places not to use your computer

- Such areas may result in damage to the computer.

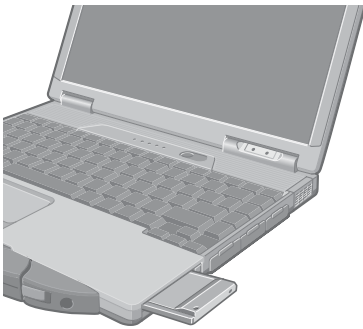
Areas with electronic equipment

These areas may interfere with your display or cause your computer to produce strange sounds.

Areas with extremely high/low temperatures

- Do not leave things near the computer that are sensitive to heat. During operation, the computer may become warm.

Handling



This computer has been designed so as to minimize shock to the LCD and hard disk drive, the leakage of liquid (e.g., water) on to the keyboard, etc., but no warranty is provided against such trouble. Therefore, as a precision instrument, be extremely careful in the handling.

When carrying the computer, be sure to keep to the following:

- Turn off the computer.
- Remove all external devices, cables, PC Cards protruding from the computer (see figure on the left), SD memory cards, and MultiMedia Cards before transporting the computer.
- Do not drop or hit your computer against solid objects.
- Do not carry your computer when it is on.
- Do not place the computer upright or allow it to tip over. When the computer receives extremely strong shock after falling, the hard disk or floppy disk drive, etc., may become inoperable.
- Do not carry the computer while the display is open, or carry it by gripping the display.
- Do not put anything (e.g., a piece of paper) between the display and keyboard.
- Do not leave a disk in the drive while transporting your computer.
- When taking an airplane, always carry your computer with you. Never check it in with luggage. Before using the computer inside an airplane, we recommend asking the airlines regarding their policy on this issue.
- When transporting a spare battery pack inside a package, briefcase, etc., it is recommended that it be placed in a plastic bag in order to protect its contacts.

We recommend the following:

- Preparing a fully charged battery pack (and optional charger, if possible).
- Making backup copies on discs and carrying them with you.

Maintenance

Display (LCD)

<Models with touchscreen>

Use the soft cloth included with the computer. (For more information, refer to “Suggestions About Cleaning the LCD Surface” that comes with the soft cloth.)

<Models without touchscreen>

Avoid using water when cleaning the panel. Ingredients included in water may leave scratches and reduce readability of the screen.

<When cleaning dust/dirt>

Avoid rubbing off dust/dirt with cloth since it may leave scratch on the screen.

Sweep dust/dirt with fine brush, then wipe it with a dry soft cloth used for cleaning glasses.

<When cleaning oily surface>

Apply camera lens cleaner on a soft gauze and clean it with gentle force. Then, wipe with a dry soft cloth used for cleaning glasses.

Areas excluding the display

Wipe these areas with a soft cloth, after applying water or detergent diluted with water to the soft cloth and firmly wringing out excess water.

CAUTION

- Do not use benzene, thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available household cleaners and cosmetics, as they may contain components harmful to the surface.
- Do not directly add or spray water or detergent. If liquid enters the inside of the computer, it may cause it to work improperly or be damaged.

Saving Data on the Hard Disk

- **Do not expose your computer to shock.**
Use care when handling your computer, shock may damage your hard disk or make your software applications and data unusable.
- **Do not power off your computer while software applications are running or hard disk drive indicator (LED) is on.**
Properly shut Windows down to avoid problems.
- **Save all valuable data to disks.**
Backing up data to disks will limit damage should trouble occur to your computer or should you inadvertently change or erase data.
- **Use the security function for all important data.** (☞ Reference Manual “Security Measures” and “SD Memory Card Security Function”)

Hard Disk Lock

When the Hard Disk Lock is set to [Enable], it is impossible to read/write data from/to the hard disk when the hard disk is installed in a different computer, since a password is also set for the hard disk. When the hard disk is returned to the original computer, you can read/write data as before. In this case, however, make the settings in the Setup Utility exactly the same as they were before the hard disk was removed. (Note that this Hard Disk Lock does not guarantee the complete protection of data. (☞ Reference Manual “Security Measures”))

When Using Peripheral Devices

Pay strict attention to the following points to avoid damage to the computer, peripheral devices, cables, etc. Also, in addition to following this manual and the Reference Manual, carefully read the instruction manuals for the peripheral devices being used.

- Use only peripheral devices that conform to the computer’s specifications.
- Connect the devices properly, paying close attention to the condition and position of the connectors.
- If a connection cannot be made easily, do not apply undue force; check once more to confirm the condition and position of the connector (alignment of pins, etc.).
- If the connector has holding screws, fasten the screws firmly.
- Do not carry the computer with cables attached, and do not pull on the cables forcefully.

When Disposing of or Transferring Ownership of This Device

When disposing of or transferring ownership of this device, erase all data on the hard disk in order to prevent the theft of hard disk data. Even if you delete data or initialize the hard disk through normal Windows commands, data can still be read using special software. In order to erase all data, either have the data erased by a specialist (at a charge) or use the hard disk data erase utility (included) (☞ page 38). (Note that this hard disk data erase utility does not guarantee that data will be completely erased.)

Also, note that if you transfer ownership of this device without deleting commercial software that you have installed to the hard disk, you may be in violation of the licensing agreement for that software.

When Changing Hard Disk Partitions

When using the hard disk backup function, divide into the partition when the backup area is created (☞ page 34). If you divide up the hard disk before creating a backup area, the backup area cannot be created.

Security of the Computer

To improve the security of the computer, use the following measures.

- Use antivirus software (commercially available).
- Use Windows XP Internet Connection Firewall.
- Update Windows (☞ below).
- Getting the newest information about security from the Website of Microsoft Corp. etc.

Using Antivirus Software

Especially in the following cases, we recommend you to perform a virus check. Be sure to use the most up-to-date antivirus software when checking for viruses.

- After booting your computer.
- After receiving data.

We recommend that you check data received on disks or from external sources, such as data downloaded from the network, Internet, e-mail, etc. (For compressed files, decompression may be required before running a check.)

Using Internet Connection Firewall

An Internet Connection Firewall protects a computer from unlawful access via the Internet etc. Make the settings by the following methods.

- 1 Select [start] - [Control Panel] - [Network and Internet Connections] - [Network Connections].
- 2 Select the icon of the connection you want to protect, from LAN, a modem or a high-speed Internet category, with the right button, and select [Properties].
- 3 Select [Advanced], add the check mark to [Protect my computer and network by limiting or preventing access to this computer from the Internet] of [Internet Connection Firewall], and select [OK].

If there are two or more methods of connecting to the Internet, repeat steps **2-3** of the procedure for each connection.

NOTE

- Some network-related software and some online network games do not operate normally if the Internet Connection Firewall is enabled. Ask the software manufacturer about the Internet Connection Firewall in the case of using such software.
- For further details of the Internet Connection Firewall, select [start] - [Help and Support] and input [Internet Connection Firewall] into [Search], and see the help displayed.


Windows Update



Windows Update enables you to update Windows on your computer by applying the latest patches and service packs for Windows.

Connect the Internet and perform it from [start] - [All programs] - [Windows Update].

- Be sure to perform Windows Update after reinstallation (☞ page 30).
- The installed patches can be confirmed in [start] - [Control Panel] - [Add or Remove Programs].

Wireless LAN

- **To prevent theft of data or unauthorized access to the hard disk via a wireless LAN.**
If you plan to use wireless LAN functions, we recommend that you do so only after making the appropriate security settings, such as for encryption.
- **For instructions on settings for wireless LAN and cautions during use, select [start]-[Reference Manual], and refer to “Wireless LAN”.**
- **Before using a wireless LAN, turn the wireless LAN on using the following method (at the time of purchase, the wireless LAN is set to [Off]).**
 - 1 Double-click  on the taskbar.
 - 2 Select your wireless LAN adaptor and select [General].
 - 3 Select [On] for [Switch radio].
 - 4 Select [OK].

The icon will turn to  or .
- **Do not use wireless LAN on airplanes, in hospitals, or in other locations where wireless LAN signals may affect the operation of devices in the vicinity. Abide by instructions regarding use in airplanes and hospitals.**

List of Error Codes

When turning on the computer, if one of the following error codes or messages is displayed, follow the instructions shown below. If the problem persists, or if the error code or message displayed is not shown here, contact Panasonic Technical Support.

Error Code/Message	Action
0211: Keyboard error	<ul style="list-style-type: none"> ● If an external keyboard or mouse is connected, disconnect these devices.
0251: System CMOS checksum bad - Default configuration used	<p>An error has occurred in the memory that stores the Setup Utility settings. This error occurs when the memory content is changed through some inadvertent operation by a program or other function.</p> <ul style="list-style-type: none"> ● Run the Setup Utility and load the default values, then change the settings to the appropriate values as needed. ● If the problem persists, the internal clock battery may need to be replaced. Contact Panasonic Technical Support.
0271: Check date and time settings	<p>The data and time setting are incorrect.</p> <ul style="list-style-type: none"> ● Run the Setup Utility and set the date and time correctly. ● If the problem persists, the internal clock battery may need to be replaced. Contact Panasonic Technical Support.
0280: Previous boot incomplete - Default configuration used	<p>Startup has failed repeatedly, so the Setup Utility settings have been returned to their default values, and the computer has been restarted.</p> <ul style="list-style-type: none"> ● Run the Setup Utility and load the default values, then change the settings to the appropriate values as needed.
0613: Serial Port*¹ configuration changed 0614: Serial Port*¹ config. error - device disabled ^{*1} The port name, such as A or B, is displayed, indicating the conflicting ports.	<p>I/O address and IRQ settings are in conflict.</p> <ul style="list-style-type: none"> ● Run the Setup Utility and change the settings in [Advanced] menu so there is no port conflicts.
Press <F1> to resume, <F2> to Setup	<ul style="list-style-type: none"> ● Write down the error details and press (F2) to run the Setup Utility. Confirm the settings, and change the settings to the appropriate values as needed.
Operating System not found	<p>The OS is not properly installed on the floppy disk or the hard disk that you are trying to boot from.</p> <ul style="list-style-type: none"> ● If the computer cannot be booted from the floppy disk, check the floppy disk drive to ensure that the disk is in fact bootable, and change it to another if not. ● If the computer cannot be booted from the hard disk, confirm whether the hard disk is properly recognized in [Information] menu of the Setup Utility. <ul style="list-style-type: none"> • If the hard disk is recognized, perform the reinstallation procedure. • If not, contact Panasonic Technical Support. ● If a device is connected to the USB port, disconnect the device, or run the Setup Utility and set [Legacy USB Support] in [Advanced] menu to [Disable].

● How to run the Setup Utility

- 1 Turn on or restart the computer.
- 2 Press **(F2)** while [Panasonic] boot screen is displayed soon after the computer begins the startup procedure.

Dealing with Problems (Summary)

When a problem occurs, refer to this page. The “Reference Manual” also contains detailed information. If a problem appears to be related to a software application, read the software related manual. If you still cannot troubleshoot the problem, contact Panasonic Technical Support. You can use the PC Information Viewer to check the computer’s usage status. (☞ Reference Manual “Dealing with Problems (Advanced)”)

● Starting Up

The power indicator or battery indicator is not lit	<ul style="list-style-type: none"> ● Check the cable connection for the AC adaptor. ● Check to see if a fully charged battery is properly inserted. ● Remove the battery pack and disconnect the AC adaptor, then connect them again.
The computer does not operate when a USB device is connected	<ul style="list-style-type: none"> ● The computer may not operate when certain USB devices are connected. Disconnect the USB device, or set [Legacy USB Support] to [Disable] in [Advanced] menu of the Setup Utility.
[Enter Password] is displayed	<ul style="list-style-type: none"> ● Input your Supervisor Password or User Password. If you have forgotten it, contact Panasonic Technical Support.
POST Startup Error(s) is displayed	<ul style="list-style-type: none"> ● ☞ page 24
Windows startup, or an operation is extremely slow	<ul style="list-style-type: none"> ● Press (F9) in the Setup Utility (☞ <small>Reference Manual</small> “Setup Utility”). This will restore the Setup Utility’s settings to their default values (except the password settings). Then, the Setup Utility must be run once again for you to input the appropriate operating environment settings. (The processing speed depends on the application software used, so this operation may not cause the processing speed to increase.) ● Disable any resident software.
The date and time are incorrect	<ul style="list-style-type: none"> ● You can set the date and time using the following menu: [start] - [Control Panel] - [Date, Time, Language, and Regional Options] - [Date and Time] ● If you continue to experience problems, the internal battery maintaining the clock may need to be replaced. Contact Panasonic Technical Support. ● When the computer is connected to a LAN, confirm the date and time of the server. ● This computer will not correctly recognize the date and time starting from the year 2100 A.D.
When resuming from the standby or hibernation mode, [Enter Password] does not appear even if a password has been set in the Setup Utility	<ul style="list-style-type: none"> ● Even when a password has been set in the Setup Utility, [Enter Password] does not appear when the computer resumes from the standby or hibernation mode. If you want to use the security function when using the standby or hibernation mode, use the Windows password as follows: <ol style="list-style-type: none"> 1 Select the account to change in [start] - [Control Panel] - [User Accounts] and set the password. 2 Add the check mark for [Prompt for password when computer resumes from standby] in [Control Panel] - [Performance and Maintenance] - [Power Options] - [Advanced].
When the administrator password is forgotten	<ul style="list-style-type: none"> ● Set the password again in the following procedure. If you have created a password reset disk (☞ page 14), a message is displayed when you fail to correctly enter the password. Follow the message’s instructions and set the password again by using the password reset disk. If you have not created a password reset disk, after reinstalling, setup Windows and then set the password again.
When “Remove disks or other media. Press any key to restart” (or a similar message) is displayed	<ul style="list-style-type: none"> ● This means a floppy disk that does not contain system startup information has been left in the floppy disk drive. Remove the floppy disk, and press any key. ● This message may appear when certain USB devices are connected. Remove the USB device, or set [Legacy USB support] in [Advanced] menu of the Setup Utility to [Disable]. ● If the message still appears even after trying the above measures, this may be an indication that some type of hard disk failure has occurred. Contact Panasonic Technical Support.

Dealing with Problems (Summary)

Starting Up (continued)

When the previous item is not the cause	<ul style="list-style-type: none"> ● Press (F9) in the Setup Utility (Reference Manual “Setup Utility”). This will restore the Setup Utility’s settings to their default values (except the password settings). ● Try removing all peripheral devices. ● Check a disk error using the following procedure. <ol style="list-style-type: none"> 1 Display [Local Disk(C:) Properties]. Select [Local Disk(C:)] with the right button in [start] - [My Computer], and select [Properties]. 2 Select [Tools] - [Check Now]. 3 Select [Start] after selecting required items in [Check disk options]. ● At startup, hold down (F8) when [Panasonic] boot screen disappears*¹, and release your finger when the Windows Advanced Options Menu is displayed. Start the computer in Safe Mode, and confirm the details of the error. <p><small>*¹ When [Password on boot] is set to [Enable], [Enter Password] appears after the [Panasonic] boot screen disappears. Hold down (F8) soon after inputting the password and pressing (Enter).</small></p>
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Display

No display after powering on	<ul style="list-style-type: none"> ● When there is no display to an external display, <ul style="list-style-type: none"> • Check your cable connection to the external display. • Confirm your display is powered on. • Check the settings for your external display. ● The display destination may be set to the external display. Try changing the display destination by pressing (Fn) + (F3). If you want to switch the display destination repeatedly by pressing (Fn) + (F3), make sure that the display destination has switched completely each time before pressing (Fn) + (F3) again. ● When displaying only through an external display, if the computer is shut down by using the standby or hibernation function, there will be no display on the LCD unless the external display is connected when operations are resumed. In this case, connect the external display or press (Fn) + (F3). ● Press (Fn) + (F2) and adjust the brightness.
The power has not been turned off, but after a certain period of time, there is no display	<ul style="list-style-type: none"> ● Has the computer been set to the power-saving mode? To resume operation of your computer from the condition the power of the display is off (for energy conservation purposes), press any key unrelated to the direct triggering of a selection, like (Ctrl). ● To save power, your computer may have automatically entered the standby mode (power indicator blinks green) or hibernation mode (power indicator turns off). In such cases, press the power switch.
When the battery pack is used, the screen is darker than when the AC adaptor is connected	<ul style="list-style-type: none"> ● Press (Fn) + (F2) and adjust the brightness. Note, however, that when the brightness is increased, the battery running time will become shorter. Brightness can be set to separate levels for when the AC adaptor is connected and when it is disconnected.
An afterimage appears (e.g., green, red, and blue dots remain on the display) or there are dots not displaying the correct colors	<ul style="list-style-type: none"> ● If an image is displayed for a prolonged period of time, an afterimage may appear. This is not a malfunction. The afterimage will disappear when a different screen is displayed. ● High-precision and advanced technologies are necessary in the production of color liquid crystal displays (color LCDs). Therefore, if 0.002% or less of the picture elements either fail to light or remain constantly lit (that is, more than 99.998% of elements are functioning properly), no defect is considered to exist.
The screen becomes disordered	<ul style="list-style-type: none"> ● Changing the number of colors or resolution of the display may affect the screen. Restart the computer. ● When using Extended Desktop, use the same display colors for the external display as those used by the LCD. ● When using Extended Desktop, do not press (Fn) + (F3). Restart your computer immediately after enabling or disabling Extended Desktop.

● Display (continued)

The external display no longer displays properly	<ul style="list-style-type: none"> ● When an external display not compatible with the power saving mode is used with the computer, the display may not function correctly when the computer enters the power saving mode. In such cases, turn off the power to the external display.
An error occurs or the computer freezes while using Extended Desktop	<ul style="list-style-type: none"> ● If you use a 3D screen saver while in Extended Desktop mode at a high resolution, an error may occur or the computer may freeze. Under these conditions, do not use a 3D screen saver.
When you want to display the fonts or icons at a larger size	<ul style="list-style-type: none"> ● Change the size of the icons, etc. using “Icon Enlarger” (☞ <small>Reference Manual</small> “Icon Enlarger”).
When a video such as an MPEG file or a DVD video is being played with WinDVD or Windows? Media Player, the display destination cannot be switched using (Fn) + (F3)	<ul style="list-style-type: none"> ● The display destination cannot be switched while a video such as an MPEG file and a DVD video is playing. Stop playing the video before switching the display destination.
When the screen saver is set, an error will occur during a resume operation	<ul style="list-style-type: none"> ● When the computer automatically enters the standby or hibernation mode while the screen saver is running, an error may occur during a resume operation. In such cases, turn off the screen saver or try changing the pattern of the screensaver.

● Shutting down

Windows cannot be shut down or restarted	<ul style="list-style-type: none"> ● If a USB device is connected, try removing it.
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● Battery Indicator

The red indicator lights	<ul style="list-style-type: none"> ● The battery level is very low (the charge is approx. 9% or less). Connect the AC adaptor. You can use the computer when the indicator light is orange. If you do not have an AC adaptor, save your data and power off your computer. After replacing the battery pack with a fully charged one, turn your computer on.
The red indicator blinks	<ul style="list-style-type: none"> ● Quickly save your data and power off your computer. Remove the battery pack and disconnect the AC adaptor, then connect them again. If the problem persists, contact Panasonic Technical Support. The battery pack or charging circuit may be defective.
The green indicator blinks	<ul style="list-style-type: none"> ● In high temperature mode, the battery is discharging to the level that corresponds to an 80%*¹ charge for normal temperature mode. (☞ <small>Reference Manual</small> “Battery Power”) Do not remove the battery pack while the battery indicator is blinking green. *¹ In high temperature mode, the level that corresponds to an 80% charge for normal temperature mode is displayed as [100%].
The orange indicator blinks	<ul style="list-style-type: none"> ● Battery cannot be recharged temporarily because the internal temperature of the battery pack is outside of the acceptable temperature range for recharging. Once the allowable range requirement is satisfied, charging begins automatically. Your computer can be used normally in this state.

Dealing with Problems (Summary)

● Touch Pad / Touchscreen (only for models with touchscreen)

The cursor cannot be controlled properly	<ul style="list-style-type: none"> ● If you are using an external mouse, ensure that the external mouse has been connected correctly. ● Restart the computer by using the keyboard. (Press Windows, U, and select [Restart] with R) ● If the computer does not respond to keyboard commands, read “No response” (page 29).
Unable to input using the touch pad	<ul style="list-style-type: none"> ● Has the Setup Utility been used to set [Touch Pad] to [Enable]? ● When external mouse drivers are installed (e.g., Intellimouse), the touch pad may not be used. ● Has the touch pad driver been properly installed?
Unable to point correctly with the stylus included with the computer	<ul style="list-style-type: none"> ● As a result of the physical characteristics of the touchscreen, sometimes the position of the stylus does not match the position of the cursor on the screen. This is not a malfunction. Perform [Calibration]. (page 13)
Unable to input by touching the display	<ul style="list-style-type: none"> ● Has the Setup Utility been used to set [Touchscreen] to [Enable]? ● When mouse drivers are installed (i.e. IntelliMouse), the touchscreen is unable to be used. Reinstall the touchscreen driver. ● Has the touchscreen driver been properly installed?

● Reference Manual

The Reference Manual is not displayed	<ul style="list-style-type: none"> ● Is Acrobat Reader installed? If Acrobat Reader is not installed, run [c:\util\reader\acroreader51_enu_full.exe] in [start] - [Run] to reinstall the program. When installing the program, do not change the installation destination folder. If the destination folder is changed, the Reference Manual cannot be opened from the [start] menu.
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● Reinstalling B's Recorder/B's CLiP

When reinstalling, the input of a serial number has been asked	<ul style="list-style-type: none"> ● Input the following serial number B's Recorder: B's CLiP:
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● SD Memory Card

Cannot log on with the SD memory card	<ul style="list-style-type: none"> ● Windows logon user name and password are not set in the SD memory card correctly. Enter the Windows user name and password without using the SD memory card. After logging on, set the same user name and the password on the SD memory card and Windows, using one of the following operations. <ul style="list-style-type: none"> • Change the setting of the SD memory card side by [SD Card Setup]. • Change the setting of the Windows side by [Control Panel].
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● Fast User Switching Function

Some applications do not work properly	<ul style="list-style-type: none"> ● When switching to a different user with the Fast User Switching function, the following problems may occur. <ul style="list-style-type: none"> • Some applications may not work properly. • Key combinations with the Fn key may not work. • It may not be possible to set the settings of the display. • Wireless LAN may not work. • A serial mouse may not work. • The B's CLiP icon will no longer be shown on the taskbar and B's CLiP cannot be used. In this case, log off all users without using Fast User Switching function, and try the operation once more. If the problem persists, restart the computer.
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● Others

<p>No response</p>	<ul style="list-style-type: none"> ● Press Ctrl + Shift + Esc to open Task Manager and close the software application which is not responding. ● Is there an input screen (e.g., password input screen at startup) hidden behind another window? Use Alt + Tab to check for other windows being displayed. ● After shutting down by pressing the power switch for more than four seconds, press the power switch to power on and open the application again. If the program no longer works normally, delete the program using the following menu. Then reinstall the program. [start] - [Control Panel] - [Add or Remove Programs]
<p>When trying to play back video files using Windows® Media Player, the message [Codec required] appears, and the file cannot be played back</p>	<ul style="list-style-type: none"> ● Some video files use a Codec that is not installed as a standard. In these cases, if you play back the video file after connecting to the Internet, the Codec may be downloaded automatically, allowing you to play back the file.
<p>The shortcut icon for the Windows® Media Player is not displayed on the desktop</p>	<ul style="list-style-type: none"> ● Start up Windows® Media Player from [start] - [All Programs]. Also, you can copy the icon from [All Programs] list to the desktop and use this icon to start Windows® Media Player.
<p>Two shortcut icons for the Windows® Media Player are displayed on the desktop</p>	<ul style="list-style-type: none"> ● Did the user who first accepted the Windows® Media Player license agreement have the administrator authority? Two icons will be displayed until someone with the administrator authority accepts the license agreement, but either icon can be used to start the program.

Reinstalling Software

When reinstallation procedure is performed, the contents of the hard disk will be erased. Be sure to back up any critical data on your hard disk to another media or to an external hard disk before running the reinstallation procedure.

The reinstallation procedure will return the computer to its original condition.

Even if a hard disk backup area has been created, this backup area will be erased, and all the backed up data will be lost.

(This is not the case when Windows is reinstalled in the first partition.)

- If you have created partitions for data, the data may be erased or become corrupt as a result of the reinstallation procedure.

Before Reinstallation

● Preparing

- You will need the Product Recovery DVD-ROM and CD/DVD drive (included).

● Important

- Before the reinstallation procedure, remove all peripherals (except for the CD/DVD drive).
- Be sure the AC adaptor is connected until the reinstallation procedure is completed.
- Even if reinstallation is executed, the number of times that the DVD video region code can be set will not be returned to the state set at the time of factory shipment. (☞ Reference Manual “DVD-ROM & CD-R/RW Drive”)

Reinstalling

1 Turn off the computer and insert the CD/DVD drive into the multimedia pocket. (☞ Reference Manual “Multimedia Pocket”)

2 Turn on the computer, and press **(F2)** while [Panasonic] boot screen is displayed.

The Setup Utility will start up.

If the password has been set, enter the Supervisor Password.

3 Write down all of the contents of the Setup Utility and then press **(F9)**.

At the confirmation message, select [Yes] and then press **(Enter)**.

4 Select [Boot] menu, then select [CD/DVD Drive] and press **(F6)** until [CD/DVD Drive] is at the top of the [Boot] menu.

5 Place the Product Recovery DVD-ROM into the CD/DVD drive.

6 Press **(F10)**.

At the confirmation message, select [Yes] and press **(Enter)**.

The computer will restart, and this screen should appear.

```

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Select a number
-----
1. [ Recovery ] Reinstall Windows.
2. [ Erase HDD ] Erase the whole data on HDD for security.
3. [ Backup   ] Enable the Backup function.

0. [ Cancel   ] Cancel.
-----

```

<When the hard disk backup function has been enabled>
When the message [The Backup function has been enabled. If [Recovery] or [Erase HDD] is executed, the Backup function will be disabled, and your Backup data will be lost.] appears, press **(Y)**.

7 Press **(1)** to execute [1.[Recovery]].
(You can cancel this operation by pressing **(0)**.)
The License Agreement screen should appear.

8 Press **(1)** to select [1. Yes, I agree to the provisions above and wish to continue!].

This screen should appear.

```

-----
Select a number
-----

                                Reinstalling : Windows(R) XP Professional

1. Reinstall Windows to the whole HDD to factory default.
2. Make two partitions, for the operating system and data. And reinstall
   Windows to the operating system partition.
   (All existing partitions on HDD will be lost.)
3. Reinstall Windows to the first partition.

0. Cancel
-----

```

9 Make a selection from the menu.

NOTE

- When [2] is selected, the hard disk backup function cannot be enabled because the hard disk has been divided into partitions.

- When selecting [2], enter the basic partition size for the operating system installation and press **(Enter)**. (The data partition size is the remainder after subtracting the basic partition size.)

- To select [3], the initial partition size must be 6 GB or more of the hard disk size. Reinstallation cannot be performed with a small partition size.

<When the hard disk backup function has been enabled>
If you select [1] or [2], the message [The Backup function has been enabled. If [Recovery] is executed, the Backup function will be disabled, and your Backup data will be lost.] appears. In this case, press **(Y)**.

If the message [Computer must be rebooted in order to execute [Recovery.]] appears, press **(R)**.

10 At the confirmation message, press **Y**.

The operation of reinstallation for the hard disk starts automatically. (The operations take about 15 minutes.)

CAUTION

- Do not interrupt the reinstallation procedure before completion, for example by turning off the computer or pressing **Ctrl** + **Alt** + **Del**, as this may prevent Windows from starting up, or may cause data to be lost so that the reinstallation procedure cannot be executed.

After the reinstallation procedure completes, this screen should appear.

[Recovery] is complete.
Windows(R) XP Professional install wizard will start after reboot.
Please remove the Product Recovery DVD-ROM, and turn off the computer.

11 Remove the Product Recovery DVD-ROM, and then press any key.

The computer will be shut down.

12 Turn on the computer, and press **F2** while [Panasonic] boot screen is displayed.

The Setup Utility will start up.

If the password has been set, enter the Supervisor Password.

13 Press **F9**.

At the confirmation message, select [Yes] and press

Enter. (The Setup Utility settings will return to their default values. Even the security settings with the exception of the password(s) will return to their default values.)

14 Select [Exit] and then select [Save Current Values], then press **Enter**.

At the confirmation message, select [Yes] and press

Enter.

15 Turn off the computer by pressing the power switch.

NOTE

- If additional instructions are included with the computer, be sure to read them. It may be necessary to perform additional operations during the following procedures.

16 Perform the first-time use operation (➔ page 12 step 6 - page 14 step 10).

17 Run the Setup Utility and change the settings where necessary.

<Changing the drive letter>

You can change the drive letter for the CD/DVD drive or hard disk drive by the following steps.

- Drive letters can only be changed when two or more partitions have been created on the hard disk drive. The name of the C: drive cannot be changed.
- We recommend that you make these changes before installing applications.

- 1 Select [start] - [Control Panel] - [Performance and Maintenance] - [Administrative Tools] - [Computer Management].
- 2 Select [Disk Management] from [Storage].
- 3 Right click on the partition of the hard disk or the name of the CD drive and select [Change Drive Letter and Paths...].
- 4 Select [Change].
- 5 Select [Assign the following drive letter] and select the new drive letter, and then select [OK].
- 6 At the confirmation message, select [Yes].

<When the hard disk backup function has been enabled>

If you select [3] in step 9 (➔ page 30) and execute reinstallation, the drive name for the second partition (data partition) may be switched with that of the SD Memory Card. You can still use the drives after the names have been switched, but you can also return the drive names to their original state using the following procedures.

(The following procedure assumes that before reinstallation, the second partition (data partition) was Drive D:, and the SD Memory Card was Drive E:)

- 1 Disable the drive name for the second partition (data partition).
 - ① In the menu below, select [Computer Management].
Select [start] - [Control Panel] - [Performance and Maintenance] - [Administrative Tools].
 - ② Select [Disk Management].
 - ③ Right click on the partition for which [E:] is displayed and select [Change Drive Letter and Paths...].
 - ④ Select [Remove].
 - ⑤ At the confirmation message, select [Yes].
- 2 Change the SD memory card drive name to [E:].
Use the SD drive name change tool to change the SD Memory Card to the E: drive. (➔ Reference Manual "SD Memory Card/MultiMedia Card").
- 3 Set the drive name for the second partition (data partition) as [D:].
 - ① In the menu below, select [Computer Management].
Select [start] - [Control Panel] - [Performance and Maintenance] - [Administrative Tools].
 - ② Select [Disk Management].
 - ③ Right click on the partition for which the drive name is not displayed, and select [Change Drive Letter and Paths...].
 - ④ Select [Add...], assign [D:] as the drive letter, and select [OK].

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Hard Disk Backup Function

The hard disk backup function creates a backup area (storage area) on the hard disk. This area is to back up (store) hard disk contents or restore backed up contents to their original locations.

By backing up the data on your hard disk to a backup area, you can protect your data from loss or damage resulting from operational errors or other factors. Also, you can back up or restore hard disk contents using this computer alone, without having to use other media or peripheral devices.

At the time of purchase, the hard disk backup function is disabled. If you follow the procedure below to create a backup area, the hard disk backup function will be enabled, and you will be able to back up your data. Note, that once the backup function has been enabled, you will have to perform the reinstallation procedure to disable it again (☞ page 30).

The hard disk backup function cannot back up or restore data properly if there is a problem with the hard disk when the data is backed up or restored. Note that if an error occurs while data is being restored, whether as a result of an unexpected malfunction, incorrect operation, or other reason, the data in the hard disk (data before restoration) may be lost.

Matsushita Electric Industrial Co., Ltd. will bear no responsibility for any damages suffered by the user (including loss of data) as a result of the use of this function.

Preparing

You will need the Product Recovery DVD-ROM and CD/DVD drive (included).

Before Using a Hard Disk Backup Function

- Disconnect or remove all peripheral devices, SD memory cards, and MultiMedia Cards. Take care to disconnect the USB floppy disk drive, as the backup area may not be created properly while these devices are connected.
- Be sure the AC adaptor is connected to the computer.
- A backup area cannot be created if the hard disk is already divided into several partitions. Return the computer to its condition at the time of purchase (one partition only), and create the backup area.
- To divide the partition, make the selection when the backup area is created (☞ page 35 step 8).
- If the partition configuration is changed (partitions created, size changed, etc.) after the backup area has been created, it will no longer be possible to execute the backup function. To change the configuration, it is necessary to return the computer to its condition at the time of purchase, and then create the backup area again.
- The hard disk backup function will only work for the internal hard disk. This function does not work with an external hard disk.
- Backup and restore functions will not operate if the hard disk has been damaged.
- Do not use the NTFS file system compression function, as this may result in insufficient capacity of the backup area.
- If the hard disk malfunction occurs, it will be impossible to read the data stored hard disk. We recommend that you also back up important data to a location other than the hard disk (an external hard disk or other media).
- Execute a disk error check using the following procedure.
 - 1 Display the [Local Disk(C:) properties].
Select [Local Disk(C:)] with the right button in [start] - [My Computer], and select [Properties].
 - 2 Select [Check Now] from [Tools].
 - 3 In [Check Disk], select [Start] without adding a check mark beside any of the items.
If a message is displayed indicating that there is an error in the disk, display [Check Disk], and add a check mark for [Automatically fix file system errors] and [Scan for and attempt recovery of bad sectors], select [Start], and check for disk errors again.
- The hard disk backup function does not accommodate dynamic disks. Do not convert the hard disk to a dynamic disk.

NOTE

- Regarding backup area
 - Requires availability of at least half of the entire hard disk. Without sufficient space available, the backup area cannot be created.
 - When the backup area is created, the usable hard disk capacity will be reduced to less than half.
 - The backup area cannot be accessed from Windows. For this reason, backed up data cannot be copied to CD-R or other removable disk media.
 - When the hard disk backup function is executed, data in the backup area will be overwritten. If newly created or edited data is backed up later, data stored previously in the backup area will be lost.

Create a Backup Area

- 1 Turn off the computer and insert the CD/DVD drive into the multimedia pocket. (☞ Reference Manual “Multimedia Pocket”)
- 2 Turn on the computer, and press **(F2)** while [Panasonic] boot screen is displayed. The Setup Utility will start up.
If a password has been set, enter the Supervisor Password. You cannot register [Boot] menu with a User Password.
- 3 Select [Boot] menu, then select [CD/DVD Drive] and press **(F6)** until [CD/DVD Drive] is at the top of [Boot] menu.
- 4 Place the Product Recovery DVD-ROM into the CD/DVD drive.
- 5 Press **(F10)**.
At the confirmation message, select [Yes] and press **(Enter)**.
The computer will restart. If [Enter Password] is displayed during the following procedures, input the Supervisor Password or the User Password.
This screen should appear.

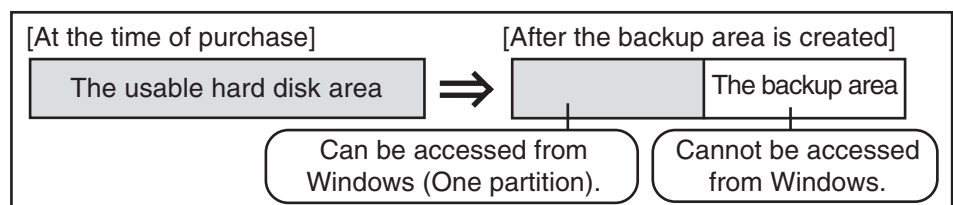
```
-----  
Select a number  
-----  
1. [ Recovery ] Reinstall Windows.  
2. [ Erase HDD ] Erase the whole data on HDD for security.  
3. [ Backup   ] Enable the Backup function.  
  
0. [ Cancel   ] Cancel.  
-----
```

- 6 Press **(3)** to execute [3. [Backup]].

CAUTION

- When dividing the hard disk into partitions
Do not execute [1. [Recovery]] to divide the hard disk into partitions. The hard disk backup function cannot be enabled after the hard disk has been partitioned. Use procedure **8** to divide the hard disk.

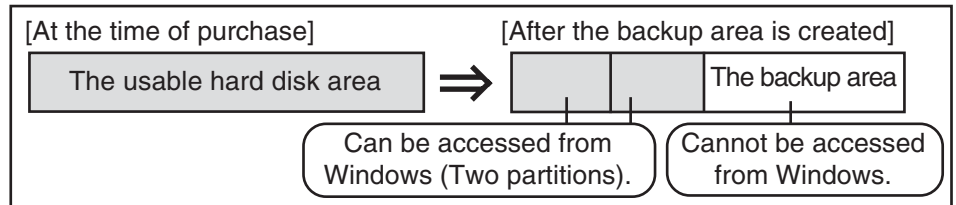
- 7 At the confirmation message, press **(Y)**.
- 8 Select how to divide the hard disk from the menu.
<To create a backup area and enable the backup function without dividing the hard disk>
Select [1].



Hard Disk Backup Function

<To create a backup area and divide hard disk into two partitions, for OS and data>
Select [2], enter the partition size (GB), and press **Enter**.

- You can cancel this operation by pressing **0**.
- The data partition size will be the maximum settable size less the number entered above. The maximum settable size will differ depending on models.



- 9 At the confirmation message, press **Y**.
The backup area is then created.
- 10 When the message [You must reboot in order to enable the Backup function.] appears, remove the Product Recovery DVD-ROM, and press any key to restart the computer. The computer is restarted, then the backup process will begin.
- 11 When the message [[Backup] is complete] appears, press **Ctrl** + **Alt** + **Del** to restart the computer.

CAUTION

- Do not press **Ctrl** + **Alt** + **Del** until the message is displayed.

- 12 After logging on to Windows, a message will appear advising that a new device has been installed and that the computer must be restarted to enable the settings. Select [Yes] to restart the computer.

NOTE

- The [Boot] menu in the Setup Utility is set to start up from the CD/DVD drive. Change this setting if necessary.
- The next time the backup or restore functions are executed, follow the procedure for “Backing Up and Restoring Data” (☞ below).

Backing Up and Restoring Data

CAUTION

- Before executing the backup function, execute a disk error check (☞ page 34).
- Do not interrupt the backup or restore functions before completion, for example by turning off the power or pressing **Ctrl** + **Alt** + **Del**, as this may prevent Windows from starting up, or may cause data to be lost so that the backup and restore functions cannot be executed.

- 1 Turn the computer on, and press **F2** while [Panasonic] boot screen is displayed. The Setup Utility will start up.
If a password has been set, enter the Supervisor Password or the User Password.
- 2 Select [Exit] menu, then select [Hard Disk Backup / Restore] and press **Enter**.
At the confirmation message, select [Yes], and press **Enter**.

- 3 Select the operation to be executed from the menu.
 <To back up hard disk contents to the backup area>
 - ① Press **(1)** to execute [1. [Backup]].
 (When dividing the hard disk into two partitions, select the backup method at next screen.)
 - ② At the confirmation message, press **(Y)**.
 The backup process will begin.
 <To restore backed up contents to the hard disk>
 - ① Press **(2)** to execute [2. [Restore]].
 (When data is backed up in two partitions, select the restore method at next screen.)
 - ② At the confirmation message, press **(Y)**.
 The restore process will begin.

NOTE

- The time required to complete the backup or restore process differs depending on the data volume.

- 4 When the message [[Backup] is complete] or [[Restore] is complete] is displayed, press **(Ctrl) + (Alt) + (Del)** to restart the computer.
 - If the backup or restore process was interrupted before completion, for example if the power was turned off, execute the process again.
 - After logging on to Windows, when a new device is installed and a message appears advising that the computer must be restarted to enable the settings, select [Yes] to restart the computer.

CAUTION

- When the hard disk backup function has been enabled, even if a commercial data erasing utility or similar software is used to erase all data from user-accessible area, the backed up data will not be erased. You can use the hard disk data erase utility included in this computer (☞ page 38) to erase all data on the hard disk, including backed up data. Use this hard disk data erase utility before disposing of or transferring ownership of this computer.
- Occasionally, the message [#1805 cannot write image file] will be displayed, and the backup function will be interrupted. If this error occurs, execute the backup function again. After this, if the backup function is completed properly, then there is no problem in the hard disk.
- **To disable the hard disk backup function**
 Perform the reinstallation procedure. All data in the backup area and the hard disk will be erased.
 Conduct steps **1-8** for “Reinstalling Software” (☞ page 30). Select [1] or [2] to execute the reinstallation at the screen for executing the reinstallation.
 - When [1] is selected, the hard disk backup function can be disabled.
 - When [2] is selected, the hard disk backup function can be disabled, but in this case, because the hard disk has been divided into partitions, the hard disk backup function cannot be re-enabled (☞ page 21).
 - When [3] is selected, the hard disk backup function cannot be disabled.

Hard Disk Data Erase Utility

This computer is equipped with a utility for erasing hard disk data.

When disposing of or transferring ownership of this device, erase all data on the hard disk in order to prevent the theft of hard disk data following the steps below.

The hard disk data erase utility erases data using an “overwriting” method, but there is a possibility that due to malfunctions or other operational errors, data may not be completely erased. There are also specialized devices that may be able to read data that has been erased using this method. If you need to erase highly confidential data, we recommend that you contact a company that specializes in this process. Matsushita Electric Industrial Co., Ltd. will bear no responsibility for losses or damages suffered as a result of the use of this utility.


Preparing

You will need the Product Recovery DVD-ROM and CD/DVD drive (included).

NOTE

- Be sure the AC adaptor is connected until the procedure is completed.
- This utility can only be used for internal hard disk. It cannot be used to erase data from external hard disks.
- This utility cannot erase data from damaged disk.
- This utility cannot erase data for specific partitions.
- After executing this utility, the computer cannot be booted from the hard disk.
- The backup area and the data in the backup area will be erased.

Procedure

- 1 Turn off the computer.
- 2 Insert the CD/DVD drive into the multimedia pocket.
( Reference Manual “Multimedia Pocket”)
- 3 Turn on the computer, and press **(F2)** while [Panasonic] boot screen is displayed.
The Setup Utility will start up.
If the password has been set, enter the Supervisor Password.
- 4 Select [Boot] menu, then select [CD/DVD Drive] and press **(F6)** until [CD/DVD Drive] is at the top of the [Boot] menu.
- 5 Place the Product Recovery DVD-ROM into the CD/DVD drive.
- 6 Press **(F10)**.
At the confirmation message, select [Yes] and press **(Enter)**.
The computer will restart, and this screen should appear.

```
-----  
Select a number  
-----  
1. [ Recovery ] Reinstall Windows.  
2. [ Erase HDD ] Erase the whole data on HDD for security.  
3. [ Backup ] Enable the Backup function.  
  
0. [ Cancel ] Cancel.  
-----
```
- 7 Press **(2)** to execute [2. [Erase HDD]].
(You can cancel this operation by pressing **(0)**.)
<When the hard disk backup function has been enabled>
When the message [The Backup function has been enabled. If [Erase HDD] is executed, the Backup function will be disabled, and your Backup data will be lost.] appears, press **(Y)**.
When the message [Computer must be rebooted in order to execute [Erase HDD.]] appears, press **(R)**.
- 8 At the confirmation message, press **(Y)**.
- 9 When [<<<Start Menu>>>] is displayed, press **(Enter)**.
- 10 The approximate time required for erasing data will be displayed.
Press **(Space)**.
- 11 At the confirmation message, press **(Enter)**.
The operation of erasing the hard disk starts.
(If necessary, the “hard disk data erase” operation can be cancelled after it has begun by pressing **(Ctrl) + (C)**.
If the operation is cancelled before being completed, a part of data will not be erased.)
- 12 After the operation is complete:
Under normal conditions, the message [Hard disk data has been deleted.] will be displayed.
If a problem occurred during the operation, an error message will be displayed.
- 13 Remove the Product Recovery DVD-ROM, and then press any key to turn off the computer.

Specifications

● Main Specifications

Model No.		CF-73NCQTSKM	CF-73N3LTSKM
CPU		Intel® Pentium® M Processor 735 (1.70 GHz, 2 MB*1 L2 cache, 400 MHz FSB)	
Memory (Expandable to)		512 MB*1 (1536 MB*1 Max.)	256 MB*1 (1280 MB*1 Max.)
Video Memory		64 MB*1	
LCD	Type	13.3 type (TFT) with Touchscreen	13.3 type (TFT)
	Displayed Colors*2	65536/16,777,216 colors (800 x 600 dots/1024 x 768 dots)	
External Display		65536/16,777,216 colors (800 x 600 dots/1024 x 768 dots/1280 x 1024 dots/1600 x 1200 dots/2048 x 1536 dots)*3	
Hard Disk Drive		60GB*4	40GB*4
Keyboard		87 keys	
Pointing Device		Touch Pad, Touchscreen (Anti-Reflection, Stylus (included) touch capable)	Touch Pad
Speaker		Card Speaker x 2	
Sound		WAVE and MIDI playback	
Multimedia Pocket Device		DVD-ROM & CD-R/RW Drive	
Supports	DVD-ROM	DVD-ROM (Single Layer, Dual Layer), DVD-R*5 (3.95 GB*4, 4.7 GB*4 For Authoring, 4.7 GB*4 For General), DVD-RW*5 (4.7 GB*4), DVD-RAM*5*6 (2.6 GB*4, 4.7 GB*4)	
	CD-ROM	CD-Audio, CD-ROM, CD-R, Photo CD, VideoCD, Enhanced Music CD, CD-RW, CD-TEXT	
DVD-ROM read*7		8x speed (Max.)	
CD-ROM read*7		24x speed (Max.)	
CD-R write*8		4x speed, 8x speed, 8 - 16x speed, 8 - 24x speed	
CD-RW write		4x speed	
High-Speed CD-RW write		4x speed, 8x speed, 10x speed	
Slots	PC Card Slots	Two Type I or Type II, or one Type III	
	Allowable current (total for two slots)	3.3 V: 400 mA 5 V: 400 mA	
	RAM Module Slot*9	200-pin, SO-DIMM, DDR-SDRAM, PC2700 Compliant	
	SD Memory Card Slot	SD memory card/MultiMedia Card	
Interface	External Display Port	Mini Dsub 15-pin female	
	Serial Port	Dsub 9-pin male	
	Microphone Jack*10	Miniature jack, 3.5 DIA	
	Headphone Jack	Miniature jack, 3.5 DIA	
	Expansion Bus Connector	Dedicated 84-pin female	
	USB Ports	4-pin x 2, USB 2.0	
	I/O Box Connector	Dedicated 36-pin male	
Modem		RJ-11 jack Data: 56 kbps (V.92) FAX:14.4 kbps	
LAN		RJ-45 jack IEEE 802.3 10Base-T, IEEE 802.3u 100Base-TX	
Wireless LAN		IEEE802.11b/g	

*1 1 MB = 1,048,576 bytes

*2 A 16,777,216 color display is achieved by using the dithering function.

*3 Maximum resolution depends on the specifications of the external display.

*4 1 GB = 1,000,000,000 bytes. Your operating system or some application software will report as fewer GB.

*5 Read only.

*6 In the case of DVD-RAM, only non-cartridge discs or removable cartridge discs can be used.

*7 If an unbalanced disc (e.g., a disc with which the balance has been displaced from the center) is inserted, the speed may become slower if there are large vibrations while the disc is rotating.

*8 Depending on the disc, the writing speed may become slower.

*9 Only a RAM card designed for PC2700 can be added.

*10 Use only a monaural condenser microphone.

Specifications

● Main Specifications

Model No.		CF-73NCQTSKM	CF-73N3LTSKM
Battery Pack		Li-ion 11.1 V, 3.8 Ah	
	Operating Time*¹	Main battery	3 hours - 5 hours* ² (Approx. 3.5 hours* ³)
		Main battery + Second battery	Approx. 5.5 hours - 9 hours* ² (Approx. 6.5 hours* ³)
	Charging Time*¹	Main battery	Approx. 3 hours
		Main battery + Second battery	Approx. 6 hours
Clock Battery		Coin type lithium battery 3.0 V	
AC Adaptor*⁴	Input	100 V - 240 V AC, 50 Hz/60 Hz	
	Output	15.6 V DC, 5.0 A	
Power Consumption*⁵		Approx. 45 W* ⁶ / Approx. 80 W (maximum when recharging in the ON state)	
Environment	Operation	Temperature	5 °C to 35°C {41 °F to 95 °F}
		Humidity	30% to 80% RH (No condensation)
	Storage	Temperature	-20 °C to 60 °C {-4 °F to 140 °F}
		Humidity	30% to 90% RH (No condensation)
Physical Dimensions (W x H x D) (excluding the carrying handle)		297 mm x 35.5 - 46 mm x 254 mm {11.7 " X 1.4 - 1.8 " X 10 "}	297 mm x 32 - 42.5 mm x 254 mm {11.7 " X 1.2 - 1.7 " X 10 "}
Weight (including the carrying handle)		Approx. 2.6 kg {Approx. 5.7 lb.}	Approx. 2.3 kg {Approx. 5.1 lb.}

*¹ Varies depending on the usage conditions ([Audio Power Management] in the Setup Utility: [Enable], etc).

*² Measured using BatteryMark™ Version 4.0.1 (LCD brightness: Maximum - Minimum)

*³ Measured using MobileMark™ 2002 (LCD brightness: 60 cd/m²)

*⁴ <Only for North America>

The AC adaptor is compatible with power sources up to 240 V AC adaptor. This computer is supplied with a 125 V AC compatible AC cord.

*⁵ Approx. 1.0 W when the battery pack is fully charged (or not being charged) and the computer is off.

Approx. 1.2 W when the Wake up from LAN function has been enabled.

*⁶ Rated power consumption.

● Software

Operating System	Microsoft® Windows® XP Professional with Service Pack1a (NTFS File System)
Utility Programs	Setup Utility DMI Viewer Adobe® Acrobat® Reader PC Information Viewer Hard Disk Data Erase Utility* ⁷ Hard Disk Backup Utility* ⁷ Intel® PROSet for Wireless SD Utility Icon Enlarger Hotkey Settings Battery Recalibration Utility WinDVD™4 B's Recorder Gold5 B's CLiP

*⁷ The Product Recovery DVD-ROM is required.

LIMITED WARRANTY

For U.S.A.

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Panasonic Computer Solutions Company (referred to as "Panasonic") will repair this product (other than software, which is covered by a separate warranty) with new or rebuilt parts, free of charge in the U.S.A. for three (3) years from the date of original purchase in the event of a defect in materials or workmanship. This warranty includes the AC adaptor but excludes the batteries and all other options and accessories which are covered for a period of one (1) year from the date of purchase.

This warranty is extended solely to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

This warranty only covers failures due to defects in materials or workmanship which occur during normal use. It does not cover damage which occurs in shipment or failures which are caused by products not supplied by Panasonic, or failures which result from alteration, accident, misuse, introduction of liquid or other foreign matter into the unit, abuse, neglect, installation, maladjustment of consumer controls, improper maintenance, modification or service by anyone other than a Factory Service Center or authorized Panasonic Service Dealer, or damage that is attributable to acts of God.

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This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If a problem with your product develops during or after the warranty period, you may contact our representatives at 1-800-LAPTOP5. If the problem is not handled to your satisfaction, then write to the Consumer Affairs Division at the address indicated below.

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This is the only warranty Panasonic makes to you. Panasonic does not warrant that the functions contained in the Programs will meet your requirements or that the operation of the Programs will be uninterrupted or error free.

Panasonic's entire liability, and your exclusive remedy under this warranty shall be limited to the replacement, in the United States, of any defective disk or other media which is returned to Panasonic's Authorized Service Center, together with a copy of the purchase receipt, within the aforesaid warranty period.

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Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Limited Warranty will be governed by the laws the State of New York, without regard to its conflict-of-laws rules.

* * *

To obtain service or technical assistance within the continental U.S.A. and Alaska.

DIAL TOLL FREE: 1-800-LAPTOP5

Correspondence requesting product information should be sent to:
Panasonic Computer Solutions Company
50 Meadowlands Parkway, Panazip 2F-5, Secaucus, NJ 07094

LIMITED WARRANTY

For Canada

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Coverage – Panasonic Canada Inc. (“PCI”) warrants to you, the first end user customer, this computer product (excluding software media), when purchased from PCI or from a PCI authorized reseller, to be free from defects in materials and workmanship under normal use, subject to the terms set forth below, during the period of warranty coverage specified.

Scope of Coverage	Period of Coverage	Type of Failure Coverage
Whole Product (except Batteries), AC adaptor and CD-ROM (if factory installed)	Three (3) Years from Date of Original End User Customer Purchase	Defective Materials or Workmanship
Batteries, CD-ROM (unless factory installed), Port Replicator, Extra Memory Modules and all other Peripherals, Options and Accessories	One (1) Year from Date of Original End User Customer Purchase	Defective Materials or Workmanship

Remedy – In the event of a warranty claim, contact PCI’s representatives within the applicable warranty period, identifying the nature of the defect claimed, at 1-800-668-8386 between 9:00 A.M. and 5:00 P.M., Eastern Time Zone, Mon. – Fri. (excluding holidays) for instructions on how to obtain service. A purchase receipt or other proof of date of original purchase is required before warranty service is performed. Defective parts covered by this Limited Warranty will be repaired or replaced with new or comparable rebuilt parts on an exchange basis. Warranty replacement or repair is subject to the terms of this Limited Warranty for the balance of the original period of warranty coverage.

No Coverage – This Limited Warranty does not cover products purchased outside Canada. Neither does it cover damage to, failure of, or defects in a product or accessory through mishandling, improper installation, abnormal use, misuse, neglect, accident, introduction of liquid or other foreign matter into the product, alteration or servicing by anyone not authorized by PCI, or act of God.

IF YOU SHIP THE PRODUCT FOR WARRANTY SERVICE

Carefully pack the product, preferably in the original carton. Include details of defect claimed and proof of date of original purchase. No liability is assumed for loss or damage to the product while in transit, if you chose your own transportation carrier.

SOFTWARE MEDIA LIMITED WARRANTY

Coverage – Panasonic Canada Inc. (“PCI”) warrants to you, the first end user customer, that the disk(s) or other media on which software program(s) is/are supplied will be free from defects in materials and workmanship under normal use in Canada for a period of sixty (60) days from date of receipt as evidenced by your purchase receipt for your Panasonic Computer product.

THIS IS THE ONLY WARRANTY THAT PCI MAKES RESPECTING THE SOFTWARE MEDIA. PCI does not warrant the software. Please refer to the software licensor’s written warranty (accompanying the copy of the software) for any software warranty claim.

Claim Procedure – In the event of a defect in material or workmanship in the media during the sixty (60) day warranty period, and you return it, transportation costs prepaid, to Panasonic Canada Inc., Computer Products Marketing, at the above address, within the warranty period, together with a copy of your purchase receipt, and an explanation of the suspected defect, PCI will replace in Canada the defective disk(s) or other media.

Remedy – PCI’s entire liability, and your only remedy for any breach of this software media warranty is limited to replacement of the media only. It does not cover any other damages, including, but not limited to, loss of use or profit loss, or special, indirect or consequential damages, or other claims, whether or not of similar character.

No Coverage – This limited warranty does not apply if the disk(s) or other media has been used in other than a Panasonic product, or in environmental conditions other than those specified by PCI or the manufacturer, or if subjected to misuse, neglect, mishandling, modification or attempted modification of the program, or if damaged by accident or act of God. PCI is not responsible for damage to or loss of any program, data or removable storage media.

GENERAL

NO OTHER WARRANTIES – PCI DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SOFTWARE, SOFTWARE MEDIA, COMPUTER PRODUCT, OPTIONS AND ACCESSORIES.

NO LIABILITY FOR CONSEQUENTIAL DAMAGES – IN NO EVENT SHALL PCI BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING FROM ANY BREACH OF THE LIMITED WARRANTIES SET OUT IN THIS DOCUMENT, OR FROM THE USE OF THE COMPUTER PRODUCT, INCLUDING, WITHOUT LIMITATION, LOSS OF DATA, BUSINESS, PROFIT OR GOODWILL.

IN ANY EVENT, PCI’S MAXIMUM LIABILITY FOR ANY BREACH SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID BY YOU FOR THE COMPUTER PRODUCT.

NO ACTION, REGARDLESS OF ITS BASIS, MAY BE BEGUN AGAINST PCI MORE THAN TWO (2) YEARS AFTER THE CAUSE OF ACTION AROSE.

Statutory Warranties – Some jurisdictions do not allow these limitations or exclusions, so they may not apply to you.

Memo



As an ENERGY STAR® Partner, Matsushita Electric Industrial Co., Ltd. has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Outline of the International ENERGY STAR® Office Equipment Program

The international ENERGY STAR® Office Equipment Program is an international program that promotes energy saving through the use of computers and other office equipment. The program backs the development and dissemination of products with functions that effectively reduce energy consumption. It is an open system in which business proprietors can participate voluntarily. The targeted products are office equipment such as computers, displays, printers, facsimiles, and copiers. Their standards and logos are uniform among participating nations.

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